

2021 Strategic Planning Session

MTEF PLANS

OUTCOME: 6
HIGH PERFORMING
ETHICAL ORGANISATION



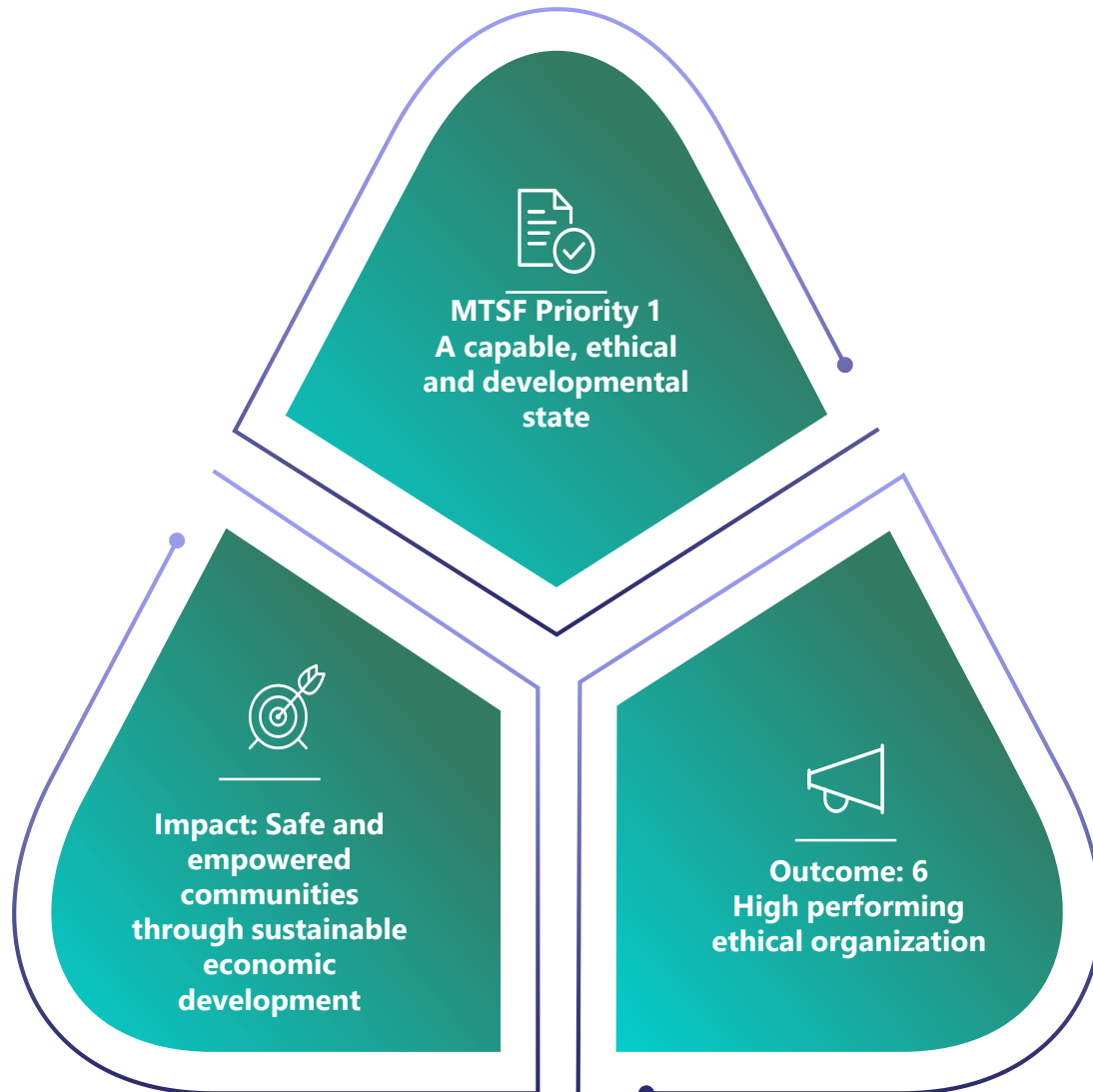
Presentation outline



CONTRIBUTION TO DELIVERY PRIORITIES

- The DCS National Communication Strategy is underpinned by the National Development Plan (NDP), the five-year Medium Term Strategic Framework (MTSF) of government, the DCS Revised Strategic Plan 2020-2025 as well as DCS Vision 2068.
- In line with the medium-term strategic intent of DCS, the Strategic Plan 2020-2025 is the roadmap for establishing a sound correctional system for South Africa. Economic growth and development, including the creation of decent work and investment in quality education and skills development, are at the centre of government's programme. In this context, the thrust of the DCS Communication Strategy 2020-2025 is based on the priorities set out in the MTSF, the manner in which national and international dynamics may influence the achievement of these priorities, and the mechanisms required to plan, measure, monitor and evaluate implementation and progress in these priority areas.
- Key to this is building an active citizenry and an accountable government. The strategic emphasis is to provide South Africans with a message of hope that builds confidence and a message that leads to behavioural change, which includes Fighting Corruption Is Everyone's Business.
- The work of DIU and CEU focus on combatting fraud and corruption by means of detection, investigation and sanctioning (disciplinary hearings).
- Ensuring that officials committing acts of corruption and fraud are investigated and sanctioned is a deterrence and creates awareness among staff that corrupt activities will not be tolerated and contributes to a ethical organization.
- Ethics workshops creates awareness for ethical behavior in the workplace.
- Ethics workshops makes official aware of safe reporting channels
- Combatting fraud and corruption contributes to economic recovery.

MTEF Plans



Annual Performance Plan Indicators

DIU

1. Percentage of investigations completed for reported allegations.

CEU

1. Percentage of officials charged and found guilty for corrupt activities.



Annual Operational Plan Indicators

DIU

1. Number of ethics, fraud prevention and anti-corruption awareness workshops conducted
2. Register all allegations received within 48 hours after receipt.
3. Percentage of investigations allocated to an investigator within 7 days after receipt.
4. **Percentage of investigations finalized within 30 days of allocation.**
5. Percentage of investigations closed or referred to CEU within 7 days after finalisation.

CEU

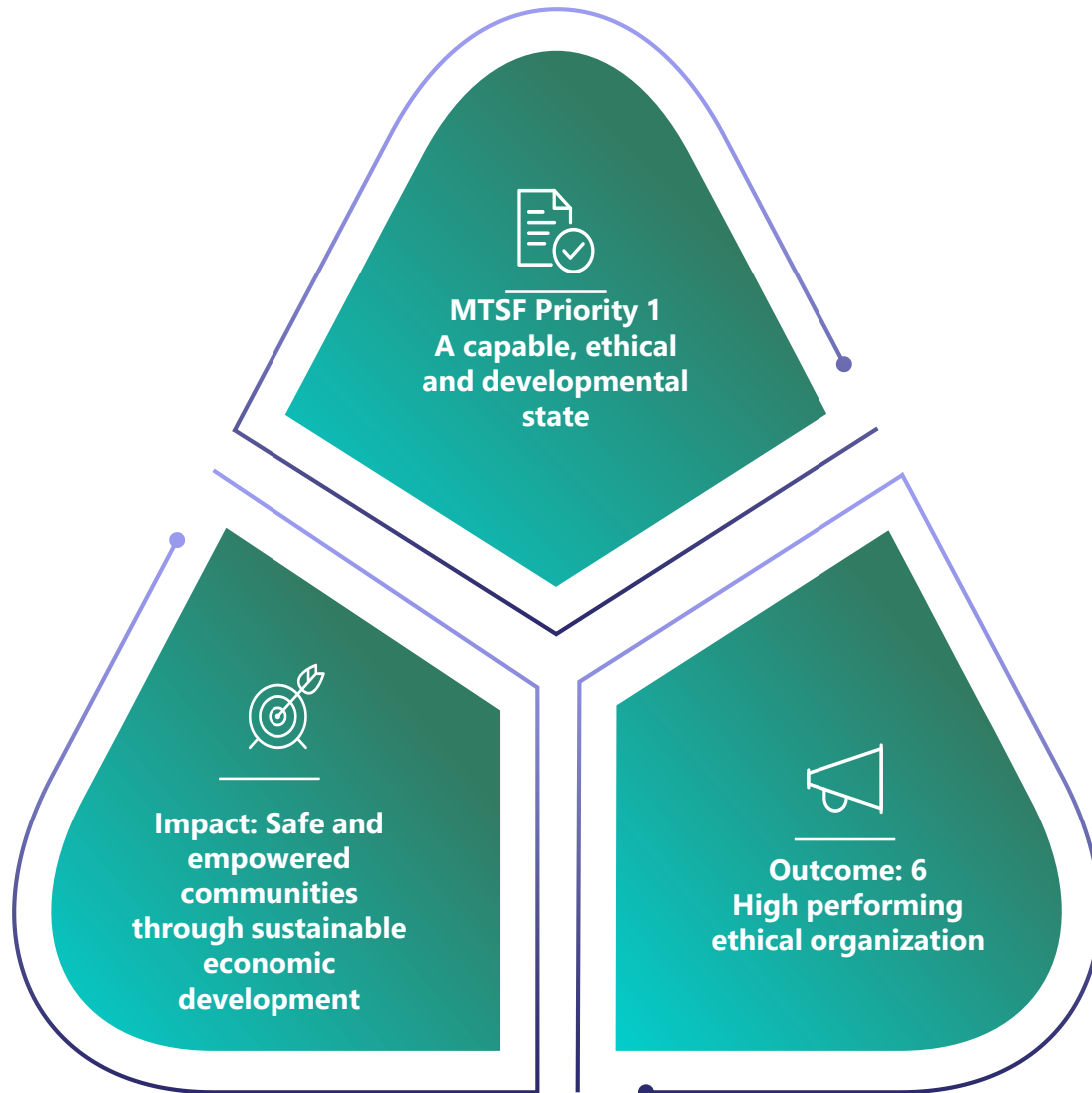
1. Percentage of disciplinary hearings finalized within 3 months of the approval of the charges.
2. Percentage of appeals finalised within 30 days of submission (date received) of the appeal by the applicant.
3. Percentage of sanctions implemented after finalization of the disciplinary hearing/appeal process within 30 days.



correctional services

Department:
Correctional Services
REPUBLIC OF SOUTH AFRICA

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Annual Performance Plan Indicators

COMMUNICATIONS

1. Number of COVID-19 awareness communique issued



Annual Operational Plan Indicators

COMMUNICATIONS

1. Number of national events coordinated
2. Number of public education campaigns coordinated
3. Percentage resolution rate of call centre
4. Number of Community Outreach activities coordinated
5. Number of Good News stories published
6. Number of Media Briefings conducted
7. Number of Internal Notices disseminated
8. Number of Video Products produced and distributed
9. Number of products provided with Graphic Design support



correctional services

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MTEF Plans (APP)

Level of Result	Indicator	Baseline 2021/22	Target 2022/23	Assumption/Enablers
Output (APP current) Fraud and Corruption Convictions	Percentage of investigations completed for reported allegations.	75.85%	55%	Availability of resources: <ul style="list-style-type: none"> - Capacity - Funding - Technical assistance (laptops/3G/cellphones/ vehicles) - Cooperation from management areas/regions - Availability of chairpersons
	Percentage officials charged and found guilty for corrupt activities	100%	95%	
Stakeholder Communication	Number of COVID-19 awareness communique issued	170	70	<ul style="list-style-type: none"> - It is assumed that the number of COVID-19 infections will decrease during 2022/23 - Regular COVID-19 reports from NOC and/or Healthcare Services

MTEF Plans (APP)

Level of Result	Indicator	Baseline 2021/21	Target 2022/23	Assumption/Enablers
Output (APP new)				
No new targets for DIU & CEU				
No new targets for Communications				

MTEF Plans (AOP)

Level of Result	Indicator	Baseline 2021/22	Target 2022/22	Assumption/Enablers
Strategic Operational Outputs Section 95A investigations conducted S95B Disciplinary processes conducted	Number of ethics, fraud prevention and anti-corruption awareness workshops conducted	20	30	COVID-19 Funds Cooperation from management areas/regions
	Register all allegations received within 48 hours after receipt.	100%	100%	Capacity
	Percentage of investigations allocated to an investigator within 7 days after receipt	100%	100%	Capacity
	Percentage of investigations finalized within 30 days of allocation	30%	35%	COVID-19 Capacity / Funding Technical assistance (laptops/3G/cellphones/vehicles)/ Cooperation from management areas/regions
	Percentage of cases closed or referred to CEU within 7 days after finalization.	100%	100%	Capacity
	Percentage of disciplinary hearings finalized within 3 months of the approval of the charges.	40%	50%	COVID-19 Capacity / Funding / Technical assistance (laptops/3G/cellphones/ vehicles) / Cooperation from management areas/region. / Availability of skilled chairpersons
	Percentage of appeals finalized within 30 days of submission of the appeal by the applicant	90%	90%	Capacity
	Percentage of sanctions implemented after finalization of the disciplinary hearing/appeal process within 30 days.	100%	90%	Capacity Cooperation from Management Areas

MTEF Plans (AOP)

Level of Result	Indicator	Baseline 2021/22	Target 2022/22	Assumption/Enablers
Strategic Operational Outputs (Communications)	Number of national events coordinated	15	15	No COVID-19 Lockdown Restrictions Sufficient Resources
	Number of public education campaigns coordinated	2	2	No COVID-19 Lockdown Restrictions Sufficient Resources
	Percentage resolution rate of call centre	100%	100%	Capacity (Call Centre still not staffed; staff currently on yearly contracts) Sufficient Resources
	Number of Community Outreach activities coordinated	4	4	No COVID-19 Lockdown Restrictions Capacity (filling of vacant posts) Sufficient Resources
	Number of Good News stories published	60	60	Capacity (filling of vacant posts) Skilled/Experienced Communicators Sufficient Resources
	Number of Media Briefings conducted	8	8	Capacity (filling of vacant posts) No COVID-19 Lockdown Restrictions Sufficient Resources
	Number of Internal Notices disseminated	800	840	Capacity (filling of vacant posts) Sufficient Resources / IT Infrastructure (Data, platforms, reach)
	Number of Video Products produced and distributed	16	48	Capacity (filling of vacant posts) Skilled/Experienced Communicators Sufficient Resources / IT Infrastructure (Data, platforms, reach)
	Number of products provided with Graphic Design support	120	240	Capacity (filling of vacant posts) Skilled/Experienced Communicators Sufficient Resources



STRATEGIC RISKS

01

Skilled/Experienced and sufficient capacity

1

02

Sufficient resources (funding/equipment)

2

03

Availability of skilled chairpersons

3

04

Risk Title and Mitigation

Rating

05

Risk Title and Mitigation.

Rating

Critical success factors

1. Availability of skilled and experienced investigators and initiators
2. Availability of resources
(capacity/funds/equipment/ IT infrastructure)
3. Skilled and available chairpersons



THANK
YOU